



Return / Exchange Procedure

1. Only unwashed, unworn items will be accepted. Please do not wash the item when you receive it.
2. Try the garments on your child by August 15th to ensure sizing is correct.
3. If there is an issue with sizing email uniforms@promosave.com with your exchange requests no later than August 15th to ensure you will have your replacements at the chocolate bar pick up day.
4. Fill out the attached form with your returns/exchanges and put it in a bag with the items.
5. Bring in your exchanges on chocolate bar pick up day. If you have not contacted Envision prior to the August 15th deadline, items may be delayed by 1-2 weeks.
6. For any returns/exchanges throughout the year, fill out the form as instructed above and leave the garments in a bag in the uniform closet for pick up by Envision.